WHO WE ARE:
Experts in delivering the value of voice
Speech Interface Design has specialized in voice-directed work solutions for supply chain and inspection process optimization for distribution and manufacturing companies since 1993. The solutions we develop, implement and support deliver increased productivity and accuracy / customer service levels, improved operational visibility and enhanced worker satisfaction and safety; saving our customers $100,000s annually.

- Most experienced provider of voice-directed work solutions in North America
- Offer the industry’s only “Industrial Engineering-strength” Value & ROI Analysis
- Highly satisfied customers in 13 different vertical market segments

HOW WE BEGIN:
Empowering you to make a well informed investment decision
When onsite, we video your current workflows to perform an elemental time study in delivering the industry’s only “Industrial Engineering-strength” Value & ROI Analysis. We truly become a consultative extension your team to help you understand and quantify the value of voice within your specific operation and the business case to take next steps.

HOW WE PROCEED:
Working collaboratively to ensure your satisfaction
Your operational and technical teams are engaged to ensure all solution requirements are defined and expectations met. Our voice solutions are developed and implemented via a well proven project methodology and can be live within 90-120 days.

WHAT TO EXPECT:
Exceptional results and investment value
Increased bottom line profitability from a high ROI and low risk investment. Our solutions use the industry’s most trusted voice technology and are backed by our 24x7x365 support. Your associates will be more productive and accurate while also being safer and happier. Your customers and shareholders will be delighted.

www.speech-interface.com
THE VALUE OF VOICE:

Peerless Research Group's 3rd party data reveals that voice solutions deliver meaningful value and desired outcomes for customers.

Why did you implement voice technology solutions?

Increase productivity/speed: 66%  
Reduce labor cost: 59%  
Improve accuracy/Minimize errors: 59%  
Improve throughput: 47%  
Reduce training time: 43%  
Support growth: 36%  
Support multi-lingual workforce: 32%  
Enable real-time order tracking: 27%  
Better reporting: 25%  
Reduce order cycle times: 24%  
Improve ability to meet on-time shipping windows: 19%  
Improve safety: 17%  
Reduce the number of steps in the inventory management process: 17%  
Reduce inventory costs: 14%  
Enable incentive programs/engineered labor standards: 14%  
Reduce waste: 12%  
Reduce employee turnover: 12%  

Source: Peerless Research Group, May 2012

What benefits have you realized as a result of your voice implementation?

Increase productivity/speed: 73%  
Improve accuracy/Minimize errors: 61%  
Reduce training time: 45%  
Improve throughput: 39%  
Reduce labor cost: 33%  
Support multi-lingual workforce: 30%  
Reduce order cycle times: 30%  
Better reporting: 27%  
Enable real-time order tracking: 21%  
Support growth: 21%  
Reduce waste: 21%  
Improve ability to meet on-time shipping windows: 18%  
Improve safety: 15%  
Reduce the number of steps in the inventory management process: 12%  
Reduce inventory costs: 6%  
Reduce employee turnover: 6%  

Source: Peerless Research Group, May 2012

WHAT OUR CUSTOMERS HAVE SAID:

“We weren’t just looking for an off the shelf solution, we wanted to actually partner with a firm that could help us with the customizations that would provide us with a best in class type of solution and we found that in Speech Interface Design.”

“Our partnership with SID is a good working relationship. These are people that we can work with, that we can talk to. We get honest opinions from them on what to do.”

“The engineering review is great giving us full understanding of the requirements and suggesting process improvements in our operations.”

“SID’s technical expertise was impressive.”

“Was as flawless an implementation as you can have for a brand-new system.”