

Vocollect Voice Terminology

The following section describes the primary hardware and software components that are provided with a Vocollect Voice System. This information is included to provide a basic understanding for later sections on architecture and pricing.

Hardware Terms:

- ❑ **“Talkman” Terminal** – This is the wearable computer from Vocollect which comes in two versions (T5 or T2x). This device is worn on a belt by the operator during their shift. The Talkman has a snap-in battery (provided as a separate line-item) and connector on it to accommodate peripheral devices like the Headset and/or a ring –scanner or wrist-mounted scanner.
- ❑ **Belt** – A belt specially designed for use with the terminal that comes in different sizes.
- ❑ **Headset** – One of a variety of headsets provided by Vocollect that are wired to the Talkman Terminal or third-party scanner. The wired headset is equipped with a wire and attached clips to allow the operator to put on the headset and quickly secure it to their lapel and belt.
- ❑ **Battery** – Each Talkman Terminal requires a battery for each shift it will be used on in a particular day. Battery life is 10-12 hours in normal temperature ranges.
- ❑ **Chargers** – There are different types of chargers. Some are for batteries only, Some are for Terminals only (i.e., but with attached battery) and some have slots for both. There are also versions supporting only a single device being charged, and other versions supporting multiple devices
- ❑ **Visual Learning Device** – Connects to a Talkman Terminal and provides a screen on which trainees can visually see the prompts that are being spoken by the Talkman.
- ❑ **Wired Listening Kit** – Wired to the Talkman, this provides an external speaker **wired to the pickers Talkman** that can be used for personnel other than the picker to hear what the picker is hearing. Used primarily on the warehouse floor during training and troubleshooting.
- ❑ **Wireless Listening Kit** – Similar to the wired listening kit, but easier to use as the connection to the external speaker is via wireless technology

Software Terms:

- ❑ **VoiceClient** – This is Vocollect software that runs on the Talkman Terminal or third-party scanner and handles text-to-speech translation of instructions for operators, and executes the voice dialog that the operator interacts with.
- ❑ **VoiceConsole** – Vocollect’s Web-based system administration software that carries out functions including updating VoiceClient software, downloading applications on Talkman Terminals, managing user profiles and associating users with specific headsets, Licensed on a
- ❑ **VoiceLink** – Vocollect’s middleware application that enables the easy connection between the WMS/ERP software and the overall voice solution.

All of these software packages can be licensed based on *Enterprise-* or *Site-* based licensing models. Each of these options involves a basic price for the model selected and a per device cost based on the number of VoiceClient licenses purchased.